

GUIDE Affinity Group

Respite Care

November 5, 2025

GUIDE Affinity Group – Housekeeping Items



If possible, please turn on your camera.



Mute your microphone when not speaking.



Communication Tips:

- Please say your name, organization, and whether you're a new/established GUIDE site when you unmute yourself to speak
- Use the chat function/hand raise function

Today's Topic: Respite Care

GUIDE Model Affinity Group Respite Care

WEDNESDAY, NOVEMBER 5, 2025

No conflicts of
interest

Today's Objectives

- Discuss GUIDE Model respite care options.
- Identify effective strategies to engage respite partners.
- Review potential methods to efficiently implement respite cares.

Respite is particularly helpful:

- Higher-hour caregivers
 - Performing 21 or more hours of care
- Live with care recipient
- Caring for Dementia and chronic conditions
- Utilized regularly
- A combination of respite services

Types of Respite

Home Care includes
Companion services,
Personal Care,
Homemaker and Skilled
Care Services

Adult Day
Programs/Group
Respite

Short-term stays in
nursing homes,
assisted living or
residential facilities

Where to start?

Build upon your relationships and connections

Identify possible services in your community – some ideas to explore:

- Area Agencies on Aging
- Senior Centers or Local Councils on Aging
- Statewide organizations such as LeadingAge, Health Care Associations, Adult Day Associations, Home Care Associations
- Alzheimer's/Dementia local, state and national organizations
- Explore possible resources with your current patients



Where to start?

Availability and accessibility

- Some communities have multiple resources
- Families may be willing to cross county and state lines for service

Schedule a tour of the center or meeting with the agency

- Meet with Director/Community Liaison/Clinical Staff
- Become familiar with requirements and services
- Introduce GUIDE Model
- Discuss how you make referrals now – the simpler the better

Referrals GUIDE and non-Guide Model participants



Possible Discussion Points to Engage Respite Partners

- Community Partnership supporting those in the community impacted by Dementia
- Share the story of GUIDE and its innovative approach; opportunity to be involved in this innovative, CMS pilot project
- GUIDE reimbursement rate is set by CMS, another form of reimbursement and is temporary relief
- Helps build rapport and relationship with individual with dementia and family caregivers
- Establishes a collaboration or builds upon relationship between GUIDE Model site (Health Care Providers) and Respite Partners (HCBS)
 - Non-GUIDE referrals
 - Share expertise and resources
 - Additional initiatives and projects
- Share a success story at your site
 - How it impacted the patient/family caregiver
 - How it impacted the GUIDE site/Respite Partner

Billing practices and payments

- Simplicity, Ease and Flexibility
- Identify and Utilize Existing Systems of Respite Providers
 - Current Billing Mechanisms
 - Definition of Units of Service/Hours
 - Minimum Service
 - Billing/Invoice Cadence
- Payment process
 - Tracking Information needed (name, dates of service, units of service/hours, reimbursement rate, etc.)
 - Payment timeline and method
 - Identify and Share billing contacts for both GUIDE Site and Respite Partner

Ideas for partnering with other sites



Build and foster
relationship



Share materials



Understand and learn
about the provider



Explore a multitude of
ways you could
collaborate



Establish ongoing
meeting schedule

Referrals

Simplicity, Ease and Flexibility

Identify and utilize current method of referrals

Discuss what is the best way to make referrals – identify contact persons, method, information required, time frame to respond, follow-up

Less can be more

Establish follow-up loop for referrals for patient/family caregiver and between GUIDE site and respite partner

Warm hand-offs

GUIDE Model Partner has a welcome packet given to each individual/family receives that includes information about respite partners and explanation of services

Example

Partner with Established Site

- ADS and Care Navigation
- Building rapport and relationships with GUIDE Site and Respite Provider
 - Multiple staff with various roles
- Meeting bi-monthly
 - Continue to learn about each other
 - GUIDE Site shares updates on model
 - Case conference
 - Operational Issues discuss how to manage caseload
 - Problem solve
 - Share resources

Exploring partnerships with additional sites – statewide telehealth

- Building Relationship
- Exploring potential ways to work together
- Education and resource materials
- Sharing of network and collaborations



MemoryLane
CARE SERVICES



Ohio
Council for
Cognitive
Health

Thank you!

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Q&A



Upcoming

- Post-meeting Qualtrics survey

Dates & Topics

- November 19, 2025
 - Topic: TBD
- December 3, 2025
 - Topic: CMS Survey Results
- December 17, 2025
 - EHR Proxy presentation
- Dates for 2026 TBD